

# How technology can empower a more inclusive workplace

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# Welcome

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# About Business Disability Forum

- ✓ Business Disability Forum is a not-for-profit membership organisation with over 30 years of supporting organisations.
- ✓ We support organisations to get disability inclusion right for its workforce and for their customers/service users.
- ✓ BDF represent around 500 organisations that employ almost 15% of the UK workforce. Around 50% of our Membership are global.
- ✓ Around 60% of BDF staff have a disability or long-term condition.

# We are Business Disability Forum

We believe the 14.6 million people in the UK and over 1 billion people worldwide with disabilities and long-term conditions enhance the social and economic health of our societies.

We exist to remove barriers in business structures and Government that prevent disabled people from thriving and contributing in this way.

**The Technology Taskforce is about organisations working together to make technology accessible for everyone.**

# Why does accessibility matter to businesses?

# 15 % of the world's population have a disability



# Accessible design for all

Examples of how designing for one extends to many



Typewriter or  
keyboard



Closed  
Captions



Ramps & kerb  
cuts



The bendy  
straw



# What is included in the business case?

<https://businessdisabilityforum.org.uk/knowledge-hub/resources/how-accessibility-benefits-your-business/>

# Five themes of the ABC (Accessibility Business Case)

**Innovation**



Diverse ideas  
create new  
opportunities

**Inclusion**



Inclusive  
design leaves  
no one behind

**Brand**



An inclusive  
brand  
outperforms

**Productivity**



Accessible  
solutions boost  
productivity  
for everyone

**Compliance**



Raising the  
bar reduces  
the risks



**83% of disabilities  
are acquired.**

**The average age  
of acquiring a  
disability is 53.**



**Over 90% of  
disabilities are not  
immediately  
visible.**

**So you almost certainly  
already employ more  
disabled people than  
you think you do!**

# Inclusion in mainstream tech

This isn't just about additional tech/assistive tech, Google, Microsoft, Apple and many other tech companies ensure they design inclusively, so that everyone can use their products.



# It's more than just the tech

The weakest link might not be the tech, but the people using it. If you don't check your slides are accessible, then they probably won't be – Microsoft can't help you if you don't help yourselves



# The big four in Assistive Tech....



## Text to speech

Used for immediate read back, to check work or audio books



## Information capture

What, where, when?  
Audio, images, links  
etc



## Speech to text

Most commonly used for dictation or transcription and computer control



## Mindmapping

Planning,  
organisation and  
idea capture

# How to increased adoption and benefit

- IT Department
  - Ensure tech isn't the barrier
- Positive peer pressure
  - Blend in, make it mainstream
- Training
  - Training, superusers, training and context
- Personal and organisational benefits
  - Reposition the adjustment, focus on the benefits, not the deficit





# What gets measured gets done

- The Business Disability Forum have a free tool called the Accessibility Maturity Model (AMM) to help you assess where you are and guide you on what you can do next
- <https://businessdisabilityforum.org.uk/knowledge-hub/resources/tech-taskforce-accessibility-maturity-model/> or search BDF AMM

# The Accessibility Maturity Model (AMM)

## what is it and what does it aim to do?

- What does good look like?
- Self assessment tool
- Developed by a range of organisations to work for everyone
- A free resource developed by world leaders in accessibility



Creating a disability-smart world together

Keyword Search:



## Accessibility training: A guide to available resources

Accessibility is about making information, products, and systems usable for disabled people and everyone. Whether writing emails, managing projects, designing products or buying-in tech, we all need to think about accessibility. There is plenty of training available but knowing which is right for you and your colleagues can be difficult. Our Technology Taskforce has grouped courses and resources by level and job role to help you. Use this resource to find the training you need.



# It's more than just technology....



# Contact us

## **Business Disability Forum**

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Business Disability Forum is committed to ensuring that all its products and services are as accessible as possible to everyone. If you wish to discuss anything with regard to accessibility, please contact us.

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